Integrations

Billing Integration | Zola Suite

Required Modules

- Both the export of matters to PaperCut and the import of charges from PaperCut use Zola Suite's native import and export functionality. No additional modules are required.

Data Export From Zola Suite (To PaperCut)

- Client/ matter information can be manually exported from Zola Suite using their native Matter export functionality.

Data Import To Zola Suite (From PaperCut)

- PaperCut will automatically export a CSV file to a Windows folder on a scheduled basis.
- The importing of data (cost recovery) into Zola Suite is always manual.
- The transaction import uses the standard Cost Recovery import tool built into Zola Suite.

Vendor Support

- The customer does not need to schedule time with Zola Suite vendor support. ACDI is very familiar with working with Zola Suite.

Scheduling

- If the customer chooses to manually export data from Zola Suite, then the integration can typically take place on the same day as the PaperCut installation.
- If the customer is working with a Managed Service Provider (MSP), please allocate extra time for the MSP to set up the correct permissions for database access.

Export Options – Client/Matter Information

- Users will need to manually export client/ matter information.

Frequency

- The sync can be scheduled to run on the hour or every half-hour.

Export Options – Transactional/Cost Information

- PaperCut will automatically export a CSV file to a Windows folder on a scheduled basis.
- The importing of data (cost recovery) into Zola Suite is always manual.
- The transaction import uses the standard Expense Entry import tool built into Zola Suite.

Frequency

- Daily, weekly, or monthly.