

# InterFAX Connector by ACDI

Updated 5/30/2025

## Overview

InterFAX Connector application and license works with PaperCut MFs Scan to Fax APIbased connection to provide more secure and advanced functionality.



### Requirements

- InterFAX Admin Account
- PaperCut MF server for Windows (version 21.2 and above)
- MFD that provides Scan to Fax Functionality (current list)
- Advanced Fax Connector License for each MFD
- InterFAX Connector Packs to cover number of devices that will connect to InterFAX
- .net Runtime 8.0 installed on the PaperCut server

#### Compatible MFDS (as of 12/15/2023)

Konica Minolta (Open API4.0+), Toshiba V3+, Sharp OSA n2, Xerox, Canon MEAP, HP OXP, Ricoh SmartSDK

# Install InterFAX connector by ACDI

- 1. Download the InterFAX connector and write down the authorization license sent to you by ACDI.
- 2. Make sure you are logged into the PaperCut application server as an admin that can install applications.
- 3. Run the InterFAX connector installer.
- 4. Installer will walk you through confirming that all prerequisites are met for the application and install any necessary components.



5.When install is complete PaperCut application service must be restarted to enable the InterFAX connector option within PaperCut.

# Enable Advanced Scan to Fax actions

1. Navigate to Devices > External Device List.

Devices External Device List				
External Device List				
External Device List Scan Actions	s Scan Notifications			
Filter off	X			
DEVICE NAME 🕈	FUNCTION	ТҮРЕ	HOSTNAME	STATUS
device\Back office printer	Fax, Copier, Scanner	Konica Minolta (OpenAPI 4.0+)	192.1.1.8	Started (with errors) details

- 2. Select the device you want to set up for Advanced Scan to Fax. The Device Details: <device name> page is displayed.
- 3. Scroll down to the **Integrated Scanning** section.

Integrated Scanning Scan functionality inside PaperCut app	Enable integrated scanning 1 scan action(s) configured
More Information	Allow Advanced Scan to Fax actions to appear on the device Prevent Basic Scan to Fax actions from appearing on the device

- 4. Click Allow Advanced Scan to Fax actions to appear on the device.
- 5. If you don't want the basic scan actions available on the MFD, click **Prevent Basic Scan to Fax actions from appearing on the device**.

#### Creating a Fax Connection in PaperCut

#### Step 1: Set up the scan actions

You can create any number of scan actions to meet your needs.

- Select Devices > Scan Actions. The Scan Actions page is displayed with a list of all available scan actions.
- In the Actionsmenu, click Create new. The Scan Action Detailspage is displayed.

## Delivery via InterFAX connector

- 1. Select Devices > scan actions.
- 2. In the Actions menu, click Create new. The Scan Action Details page is displayed.
- 3. In the **Destination** section, select click **Fax**.

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TION +	DESTINATION	ACCESS
Scan to Finance	finance@papercut.com	Groups: [All Users]
Scan to Google Drive	Scans for PaperCut MF	Groups: [All Users]
Scan to My Email	User's email address	Groups: [All Users]
Scan to My Home Folder	User's home folder	Groups: [All Users]



- 4. Complete the following fields:
- 5. **Fax provider**–Select your fax provider
- 6. **Label**—Enter a name for the scan action (maximum 25 characters). This label is displayed to the user on the device.

Туре
Email Folder Cloud Fax Storage
Fax provider
InterFAX (ACDI)
Supported devices
Label
Fax to
Maximum 25 characters

- 7. Complete the **Fax settings** area with the Customer Name and Activation Key from Activation Email from ACDI, as well as the Username and Password of your InterFAX user.
- 8. If you use a PCI-compliant Interfax service, set the Endpoint to either PCI, PCI\_US, or PCI\_CA, depending on your Interfax settings.

Fax settings	Fax server settings
Fax server settings specify the parameters needed to connect to the fax provider. These settings can change depending on	Customer Name
the selected fax provider.	Access Control Devices, Inc.
	Activation Key
	jfRyah9Bas0LYgeoNEY5pCUIrKmk7LF
	Username
	admin
	Password
	Endpoint
	default 🗸

9.

- In the **How users select the recipient at the device** section:
- 10. If you are setting up a fixed recipient, select **Fixed recipient** and complete the following
- 11. fields:
- **Fax number**—The fax number of the recipient.
- **Recipient name**—The name of the recipient. This information will appear on the fax cover sheet, depending on your cover page configuration. Optionally, you can make this field non-editable. **Recipient company name**—The company name of
- the recipient. This information will appear on the fax cover sheet, depending on your cover page configuration. Optionally, you can make this field non-editable.

Fa	x number		
	61711111111		
Re	ecipient name		
	John Brown	~	User can edit
Re	ecipient company name		
	Dorevitch Pathology, Camberwell		User can edit

• If you want to let the users enter the fax number at the MFD, select **Users can specify the recipient**.

	How users select Fixed recipie Users can sp	ct the recipient at the ent pecify the recipient	e device
Details	Access		
Access Enable ac Groups	List ccess to this scan action for use III Users]	ers and groups.	
Users	Add	Remove Selected	
No use	ers selected		
	Add	Remove Selected	

## Step 2: Configure the capture settings

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1. Click **Options > Capture** The Capture screen is displayed.

Capture	apture spine covers all forms of scanning and document enhancement. The More information	tee settings apply to integrated Scanning for your entire organization.	Actions (4)
<form><form><form><form><form></form></form></form></form></form>	spore overs all forms of scanning and document enhancement. The (More Information	see settings apply to integrated Scanning for your entire organization.	
<form>Pertokanie</form>	Northlemation		Synchronize users
<form>         Support of the state of</form>	ocument Processing		Assign admin access
<ul> <li>brunch Troorstam (</li> <li>brunch Troorstam</li></ul>	ocument Processing		Backup database
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stability of the sta	ocument Processing is a collection of features to enhance and stomate scanning. It includes OCR (Optical Character	Use PaperCut INF Cloud Services for Document, Processing (delault)	
<ul> <li>By the start of the st</li></ul>	rcognition), Batch Splitting and Blank Page Removal (configured in Scan Action), and Despeckle and Deskew global settings.	Use Self-Hosted Document Processing (requires additional setup)	
<ul> <li>ab does not three starting spectration are starting spectratio</li></ul>	I of these operations are performed by the Document Processing evice, hosted within PaperCut MI Cloud Services or on your own frash seture.		
Provide restance -   Provide	ach Dockment Processing operation uses additional processing over, so if you choose to self-host be some to initial on one or more gip-performing servers. On, choose cloud hosting to brend it tran- monatic updates and real time scaling.		
between the integring quark plat durated durated. by carding durating the interaction of the integring quark plat durated du	) More Information		
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no. Program Abbases	e recommend choosing a maximum of four languages for best efformance, as each additional language increases the processing		
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Asserse Astronogani Bangue		Armenian	
Antoi pri		Assamese	
Basgor		Azesbaijani	
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- In the Document Processing section, you can configure the optional Despeckle and Deskew settings. These settings apply to all new and existing scan actions:
  - Despeckle
  - Deskew
- 2. Select up to 10 languages you want OCR to detect and process in your scans.

Up to ten languages can be detected when creating text-searchable documents with OCR.	OCR Language Support	
We recommend choosing a maximum of four languages for best performance, as each additional		
language increases the processing time.	C English	A
	Afrikaans	
	Albanian	
	Amharic	
	Arabic	
	Armenian	
	Assamese	
	Azerbaijani	
	Basque	

3. Click **Apply**.

#### Step 3: Enable Integrated Scanning for a device

For each scanning device, you must enable Integrated Scanning.

- In the Admin web interface, click the **Devices** tab. The **External Device List** page is displayed.
- 2. Select a device.

The **Device Details** page is displayed.

- 3. In the **Integrated Scanning** area, select the **Enable Integrated Scanning** check box.
- 4. Click **OK**. For all scan actions except Scan to Fax, integrated scanning is now set up and you have finished the basic configuration.