MULTI FUNCTION DEVICES

MFD REQUIREMENTS

Ensure the devices on the network are listed as supported devices on the PpaerCut MF Supported Devices page: https://www.papercut.com/discover/products-at-a-glance/mfd-copier-embedded-software/

BROTHER:

Please check that your devices are running an up-to-date firmware version. (On the LCD Brother devices [type 2], the version number can be found on the Maintenance page.)

CANON:

Ensure the supported Canon devices on the network are compatible with PaperCut's embedded software solution PaperCut MF – Canon (MEAP):

- Canon 3rd-generation MEAP devices are compatible with the PaperCut MF embedded application PaperCut Gen3+
- The devices must have Canon's Access Management System (AMS) installed and available

EPSON:

The following tools are needed to configure the devices:

- Epson's Firmware Updater
- Epson's Open Platform Solution for PaperCut
- See more details in the Epson Embedded Manual for PaperCut
  - https://openplatform.epson.biz/download/pc/

HP (OXP DEVICES):

Ensure the supported HP devices on the network are compatible with PaperCut's embedded software solution PaperCut MF - HP OXP:

- They are running HP FutureSmart 4
- The firmware is v4.6 or greater if using the enhanced user flow
- Screen 4.3" - 8" touch-screen display

KONICA MINOLTA:

Please see the Konica Minolta Best Certified page: https://best.kmbs.us/pages/solutions.php?pid=13
Also note:

- Ensure that your Konica Minolta device supports OpenAPI 3.1 or later
- Ensure the device has a Web browser installed and activated. You can check that the "web browser" is listed under 'Administrator Settings > License Settings > List of Enabled functions' on the device
- Firmware must support OpenAPI version 4.0+
- Requires i-Option device

KYOCERA:

Ensure the supported Kyocera devices on the network are compatible with PaperCut's embedded software solution, PaperCut MF – Kyocera (HyPAS), by checking if they have/are the following:

- HyPAS-enabled
- Large display panels (i.e. 7 inches or larger)
- Hard Disk Drives (HDD) are manually formatted
- ECOSYS/FS devices
- They must have a Compact Flash card or an SD card installed

LEXMARK:

Ensure the supported Lexmark devices on the network are compatible with PaperCut's embedded software solution PaperCut MF – Lexmark MFD (LeS):

- They are running LeSF version 1.2 or above
- They have the latest available firmware

RICOH SmartSDK:

Ensure the supported Ricoh devices on the network are compatible with PaperCut's embedded software solutions: PaperCut MF – Ricoh (SmartSDK):

- They are running Embedded Software Architecture (ESA) SmartSDK version 2.12 or above
- They have a second-generation Smart Operation Panel running Android, without any hard keys

SHARP:

Ensure the supported Sharp devices on the network are compatible with PaperCut's embedded software solution PaperCut MF - Sharp OSA (HTML Browser n2.0+):

- They are running Sharp OSA 5.1+ firmware dated December 2018 or later
- They have a touch-screen interface
- They are configured to support the HTML Browser n2.0+
- They have the External Account Module (MX-AMX3)
- Optional- They have the Application Communication Module (MX-AMX2)
  - The MX-AMX2 and MX-AMX3 modules come pre-installed on most Sharp OSA devices

Ensure the supported Sharp devices on the network are compatible with PaperCut's embedded software solution PaperCut MF – Sharp MFD/SFP (LeS):

- They are running LeS version 1.2 or above
- They have the latest available firmware

Ensure the supported Sharp devices on the network are compatible with PaperCut's embedded software solution PaperCut MF - Sharp OSA (Older generation MFDs):

- They are running Sharp OSA 1.1+ firmware (excluding AR series), and Note: Sharp OSA 3.0+ is recommended
- They have a touch-screen interface

TOSHIBA:

Ensure the supported Toshiba devices on the network are compatible with PaperCut's embedded software solution PaperCut MF – Toshiba MDS V3:

- Open Platform SDK version 3
- Toshiba Embedded Web Browser (EWB) is enabled on your device

TOSHIBA (continued):

PaperCut offers two versions of the Toshiba Embedded application, targeted at different versions of the Toshiba embedded services framework (eSF). You must install the version of the application suited to your Toshiba device. The following applications are available:

- Papercut-les12.fls – for eSF version 1.2 devices
- Papercut-les21.fls – for eSF version 2.1+

The files are located under your PaperCut installation directory on the server, in the subdirectory "[app-path]/providers/hardware/Toshiba."

XEROX:

Ensure the supported Xerox devices on the network are compatible with PaperCut's embedded software solution PaperCut MF – Xerox (Secure Access EIP 1.5+):

- They have a hard disk installed and configured
- They are covered by Xerox's Network Accounting Kit / JBA Accounting license; "End of Life" devices are unsupported and incompatible
- They are running the Xerox Secure Access Extensible Interface Platform (EIP) version 1.5 or above
  - Discovery (Legacy) – Running EIP 1.5+
  - EIP/JBA Fuji-Xerox devices – Running EIP 1.5+
  - ConnectKey 1.0 – Running EIP 2.0+
  - ConnectKey 2.5 – Running EIP 3.0+
  - VersaLink devices – Running EIP 3.7+
  - AltaLink devices – Running EIP 4.0+

PaperCut offers two versions of the embedded application, targeted at different versions of the embedded services framework (eSF). You must install the version of the application suited to your Xerox device. The following applications are available:

- Papercut-les12.fls – for eSF version 1.2 devices
- Papercut-les21.fls – for eSF version 2.1+

The files are located under your PpaerCut installation directory ont he rserver, in the subdirectory "[app-path]/providers/hardware/Xerox."

*Not all devices that are supported may be found in the PaperCut MF Supported Devices page