A Quick Reference for ACDI Partners

ACDI

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PaperCut™ Hive

PaperCut Hive & Pocket - Supported MFD Compatibility Guide

As you help your customers transition to modern, cloud-ready print environments with PaperCut Hive and PaperCut Pocket, understanding MFD compatibility is essential. This guide outlines which manufacturers and device types are supported and the level of integration available, helping you identify the best fit for your solutions.

APP TYPE: DESCRIPTION:

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Full Embedded App	Log in at the device, release print jobs, track copy/scan usage
Integrated Scanning	Scan tracking control through PaperCut Hive
Lite Release App	Scan tracking control through PaperCut Hive

IMPORTANT PARTNER TIPS:

- Always confirm firmware versions and screen requirements before deployment
- Check the Integration Matrix in the PaperCut Partner Portal for the latest support details
- Edge Node Required? Ensure a stable local network for best results with embedded apps
- Not all models within a brand may be supported - confirm before quoting

NEED HELP?

Contact your ACDI Channel Manager or Support team for clarification or compatibility checks

MANUFACTURER COMPATIBILITY MATRIX

Manufacturer	Full Embedded App	Integrated Scanning	Lite Release App	Notes
Brother	X	X	✓	—
Canon	✓ *Select Models*	✓	X	*Gen 3+ iR ADV, i-FORCE, i-SENSYS-x, imageCLASS with 7" screen*
Epson	✓ *Open Platform v1.1+*	✓	✓	—
Fujifilm	✓ *eSF 6.3+ required*	✓	X	*Edge node required*
Fuji Xerox	✓ *ApeosPort v5+*	X	✓	*Browser v5+ required*
HP	✓ *OXPd, Workpath*	✓	✓	*Firmware FutureSmart 4.10.0+ recommended*
Konica Minolta	✓ *bEST certified, Open API 5.0+*	✓ *(I-Option required)*	✓	*Production print not supported*
Kyocera	✓ *Series 3+, 7" Webkit/HyPAS*	X	X	—
Lexmark	✓ *eSF 6.3+ required*	✓	X	—
Ricoh	✓ *Smart SDK 2.12+*	✓	X	*HDD or Micro SD required*
Sharp	✓ *OSA 5.1+, n2.0 browser*	✓	✓	—
Toshiba	✓ *Open Platform SDK v3+*	✓	✓	—
Xerox	✓ *EIP 1.5+, SNMPv2 only*	✓ *(EIP 2.0+)*	✓	*SNMPv3 not supported*