License Removal & Reactivation



A Scanshare license can be self deactivated from the current server and re-activated on a different server automatically.

You can deactivate a License by opening the Licensing Page inside Scanshare by clicking on the three dots in the upper right corner and selecting "License"

					Q	Я	
G	I	N	NW	About			
				License			
				Generate support report			
				Help			
				Info			

Next, you will click "Remove license"



You will see the next dialog, click "Yes" to confirm removal of the license.

Remove license

Are you sure you wish to remove the license? A new license will be required the next time the application is started.







You will be presented with this dialog when successful

Remove license

License has been removed

To Reactivate the license on a different server, you will need your previous license serial number.

After installing the new instance of Scanshare on the different server, you will be presented with a License expiry warning

Trial period of license is expired.

Your license has expired - would you like to activate a new license?

Click "Yes" in the lower right corner

Paste or type your License Serial number in the "Serial" field

License

Please enter the serial number to activate your product license

Serial

Click "Register" in the lower right corner



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If successful, you will see the following message

License

Your serial has been successfully registered

If the Scanshare server does not have internet connectivity, follow the <u>Offline Activation</u> <u>Instructions</u> to Reactivate the License Serial Number.