

Ajera | BILLING INTEGRATION



Export Options -Client/Matter Information
Ajera supports a direct SQL connection, which automates the exporting of data to PaperCut.

Frequency
The sync can be scheduled to run on the hour or every half-hour.



Export Options -Transactional/Cost Information
Papercut will automatically export a CSV file to a Windows folder on a scheduled basis.
The importing of data (cost recovery) into Ajera is always manual.
The transaction import uses the standard Expense Entry import tool built into Ajera.

Frequency
Daily, weekly, or monthly.
If the customer has migrated the PaperCut database to a Microsoft SQL server, we can update the CSV file on an hourly basis.

Data Export From Ajera (To PaperCut)

- Client/ matter information will be automatically imported from Ajera to PaperCut using a SQL query against the Ajera database.

Data Import To Ajera (From PaperCut)

- Papercut will automatically export a CSV file to a Windows folder on a scheduled basis.
- The importing of data (cost recovery) into Ajera is always manual.
- The transaction import uses the standard Transaction import tool built into Ajera.

Vendor Support

- The customer does not need to schedule time with Ajera vendor support. ACDI is very familiar with working with Ajera.

Scheduling

- A SQL database connection for client/matter import is required. Time estimates need to be increased to accommodate working with the database administrator.
- If the customer is working with a Managed Service Provider (MSP), please allocate extra time for the MSP to set up the correct permissions for database access.

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