

SUCCESS STORY

Banking Customer Reduces Risks in Digital Workflows

CHALLENGE

Employees at a banking client are required to file and store personal information for all new customers in the bank's database, a tedious process that requires the time and attention of all involved and can have multiple opportunities for errors.

SOLUTION

The bank implemented Scanshare Capture with an MFD-embedded client. The new process for capturing the information is to scan the customer's ID card and confirm the information. All of the personal information is automatically extracted and stored in the bank database, virtually eliminating all risk of human keying errors.

IMPLEMENTATION

